

1. COVERAGE

Anura Limited ("Anura") warrants that each new Anura amphibious system will be free from defects in materials and workmanship under normal use and service for a period of three (3) years or 360 operating hours, whichever occurs first.

The warranty period commences on the date the system is commissioned by the craft manufacturer but will not extend beyond four (4) years from the original date of manufacture, regardless of operating status.

Subject to the terms of this Warranty Policy, Anura will, at its sole discretion:

- repair the defective component,
- replace the defective component with a new or Anura-approved remanufactured component, or
- refund the original purchase price of the affected Anura component.

Warranty repairs are carried out by the craft manufacturer or an authorised service agent.

Anura will at its discretion, contribute towards the cost of approved warranty repairs. The limitation of this contribution is set out in the Warranty Charge Back Schedule provided to the craft manufacturer or authorised service agent.

This warranty applies only to:

- Anura amphibious systems,
- systems installed by approved craft manufacturers, and
- installations completed in accordance with Anura technical specifications and installation requirements.

Warranty coverage becomes active once the online warranty registration process has been completed and accepted by Anura.

Providing inaccurate registration information, failing to disclose non-recreational use, or changing the operational use of the craft after registration may result in the warranty being voided or limited at Anura's discretion.

Where the craft is used for non-recreational purposes, Anura must be notified in writing prior to the commencement of such use. Anura reserves the right to specify additional inspection, servicing, maintenance, and operational requirements as conditions of ongoing warranty coverage.

2. OWNER AND OPERATOR RESPONSIBILITIES

To maintain warranty coverage, the craft owner or operator must:

- operate the system in accordance with the applicable Anura User Guide and operating instructions,
- ensure all servicing and maintenance is completed in accordance with Anura service schedules,
- maintain accurate service and maintenance records,
- use only approved lubricants, fuels, hydraulic fluids, and replacement parts,
- promptly cease operation if a fault develops that may cause further damage.

Failure to comply with these requirements may result in the warranty being voided or limited at Anura's discretion.

3. CONDITIONS AND LIMITATIONS

This warranty may be voided where:

- the system has been misused, abused, overloaded, neglected, or operated outside its intended design limits,
- modifications or alterations have been made without prior written approval from Anura,
- repairs are undertaken without prior authorisation from Anura, except in emergency situations necessary for safety,
- servicing or repairs are performed by non-authorized repairers,
- the system has been improperly installed,
- the system has sustained accident, collision, grounding, immersion, fire, theft, vandalism, or environmental damage,
- water ingress has occurred due to misuse, damage, inadequate maintenance, or failure to follow operating instructions,
- contaminated fuel, lubricants, or hydraulic fluids have been used,
- corrosion results from inadequate maintenance, electrolysis, chemical exposure, salt accumulation, marine growth, or environmental conditions beyond the system's intended use, or
- Anura has not been given reasonable opportunity to inspect and rectify the defect.

Warranty coverage does not apply to systems that have been:

- repossessed,
- purchased through auction,
- acquired from salvage or dismantling operations,
- declared a total loss by an insurer, or
- rebuilt from damaged or salvaged components unless approved in writing by Anura.

4. EXCLUSIONS

This warranty does not cover:

- normal wear and tear,
- routine servicing and maintenance,
- consumable or service items,
- tyres and wheels,
- cosmetic deterioration that does not affect functionality,
- damage caused by improper storage or transportation,
- damage caused by incorrect installation by third parties,
- damage caused by impact or striking submerged or external objects,
- damage caused by water entering the power unit enclosure,
- engine damage caused by contaminated or incorrect fuel,
- additional work requested by the owner that is not necessary to satisfy warranty obligations,
- haul-out, launch, towing, freight, travel, transport, accommodation, craneage, slip fees, storage, insurance, finance payments, loss of use, loss of income, or consequential losses of any kind,
- removal or replacement of vessel structures, flooring, cabinetry, or partitions required to gain access to the system, or
- components manufactured by third parties, which are covered only by the original manufacturer's warranty where applicable.

5. CLAIMS PROCEDURE

To initiate a warranty claim, the craft owner must contact the craft manufacturer or authorised Anura service agent as soon as reasonably practicable after the defect becomes known.

The craft manufacturer or authorised Anura service agent must:

- submit a completed Warranty Claim Form through the Anura Portal within ten (10) days of the fault being identified,
- provide supporting photographs, videos, service records, and any additional information reasonably requested by Anura, and
- obtain warranty authorisation from Anura prior to carrying out warranty repairs.

Once a claim is approved, the owner must provide reasonable access to the craft to enable inspection and repair.

Where access to the craft is restricted, or the craft cannot reasonably be transported to an approved repair location, the owner will be responsible for all costs associated with carrying out the warranty work, including but not limited to transport, travel, accommodation, retrieval, launch, haul-out, craneage, and related expenses, unless otherwise agreed in writing by Anura.

Anura may require defective components to be returned for inspection as a condition of warranty approval.

If inspection determines that the issue is not covered under warranty, the owner will be responsible for all associated labour, materials, inspection, and transport costs.

6. LIMITATION OF LIABILITY

To the maximum extent permitted by law:

- Anura's liability under this warranty is limited to the repair, replacement, or refund remedies expressly stated in this Warranty Policy, and
- Anura shall not be liable for any indirect, incidental, special, punitive, or consequential loss or damage, including loss of income, loss of use, downtime, accommodation costs, commercial losses, or damage to other property.

Anura reserves the right to improve, modify, or redesign its products at any time without obligation to retrofit or update previously manufactured systems.

No distributor, craft manufacturer, dealer, service agent, representative, or other person is authorised to vary, extend, or modify this Warranty Policy on behalf of Anura unless confirmed in writing by Anura.

7. TRANSFERABILITY

This warranty may be transferred to a subsequent owner for the balance of the original warranty period, subject to:

- written notification to Anura,
- updated ownership registration, and
- confirmation that the system has been properly maintained and remains compliant with all warranty conditions.

8. STATUTORY RIGHTS

This warranty is provided in addition to any rights and remedies available under applicable legislation, including the Consumer Guarantees Act 1993 and the Fair Trading Act 1986.

Where products are supplied for business purposes, the parties agree that the provisions of the Consumer Guarantees Act 1993 shall not apply to the extent permitted by law.